

BUTLER COUNTY
WATER & SEWER

Customer Care Line
513.887.3066

130 High Street
Hamilton, Ohio 45011

water.bcoho.us



December 19, 2018

Re: Trenton Lift Station Issues

To whom it may concern:

You are receiving this letter because your facility discharges wastewater to the Butler County Water and Sewer (BCWS) Department's "Trenton" Lift Station, located at 2300 Woodsdale Road. BCWS has been experiencing major operational problems at the Trenton Lift Station for the past several weeks. The problems are the result of large amounts of sanitary wipes, paper towels, and rags being discharged to the Trenton wastewater collection system, and ultimately, BCWS' Trenton Lift Station. Section 2.1 (D)(4) of the Butler County Sewer Use Rule prohibits discharges of this type of material in such quantity or size as to be capable of causing obstruction or interference with the proper operation of BCWS' wastewater facilities.

BCWS and the City of Trenton strive to provide excellent water and sewer services at reasonable rates. In order to maintain these rates, it is critical to minimize operational costs and avoid unplanned maintenance expenditures whenever possible. As such, BCWS is asking all facilities (Residential, Commercial and Industrial) discharging wastewater to the Trenton Lift Station to make every effort to eliminate the types of problematic discharges outlined above; please make sure to dispose of sanitary wipes, paper towels and rags in the garbage - not down the drain.

BCWS appreciates your cooperation in this very important matter. Feel free to contact me at (513) 887-5573 should you have any questions.

Sincerely,

BUTLER COUNTY WATER AND SEWER DEPARTMENT

A handwritten signature in black ink that reads 'Mark C. Smith'.

Mark C. Smith
Industrial Services Manager

Cc: Brian Custer, P.E., Technical Services Superintendent, BCWS
Rick Baker, Maintenance Manager, BCWS
Mike Ramsey, Lift Station Crew, BCWS
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